

**EAST BAY ENDOSCOPY CENTER  
109 CLOCK TOWER SQUARE  
PORTSMOUTH, RI 02871  
(401)-293-5400**

**PATIENT RIGHTS & RESPONSIBILITIES**

The Patient Has The Right To:

- Receive care necessary to help regain or maintain his/her maximum state of health and, if necessary, cope with death.
- Expect personnel who care for the patient to be friendly, considerate, and respectful and qualified through education and experience, and perform the services for which they are responsible with the highest quality of service.
- Complete information, to the extent known by the physicians, regarding diagnosis, treatment, and prognosis, as well as alternative treatments or procedures and the possible risks and side effects associate with treatment.
- Be fully informed of the scope of services available at the facility, provisions for after-hours and emergency care, and related fees for services rendered.
- Be a participant in decisions regarding the intensity and scope of treatment. If the patient is unable to participate in those decisions, the patient's designated representative or other legally designated person shall exercise the patient's rights.
- Pain management activities that are provided with an overriding concern for the patient and with recognition of the patient's dignity as a human being.
- Refuse treatment to the extent permitted by law and to be informed of the medical consequences of such a refusal. The patient accepts responsibility for his/her actions should he/she refuse treatment or not follow instructions of the physician or facility.
- Approve or refuse the release of medical records to any individual outside the facility, except in the case of transfer to another health facility, or as required by law or third-party contract.
- Be informed of any human experimentation or other research/educational projects affecting his/her care or treatment and can refuse participation in such an experiment or research without compromise to the patient's usual care.
- Express grievance or complaints and suggestions at any time.
- Change primary or specialty physicians or dentist if other qualified physicians or dentists are available.
- Be fully informed before any transfer to another facility or organization.
- Express those spiritual beliefs and cultural practices that do not harm others or interfere with the planned course of medical therapy for the patient.

The Patient Is Responsible For:

- Providing a responsible adult to transport him/her home from the facility and remain with him/her for 24 hours, unless specifically exempted from this responsibility by his/her provider.
- Providing the best of his/her knowledge, accurate and complete information about his/her health, present complaints, past illnesses, hospitalizations, any medications, including over-the-counter products and dietary supplements, any allergies or sensitivities, and other matters relating to his or her health.
- Accept his/her financial responsibility for any charges not covered by his/her insurance.
- Following the treatment plan recommended by his health care provider.
- Be respectful of all the health providers and staff, as well as other patients.
- Providing a copy of information that you desire us to know about a durable power of attorney, health surrogate, or other advance directive.
- His/her actions if he/she refuses treatment or does not follow the health care provider's instructions.
- Reporting unexpected changed in his or her condition to the health care provider.
- Reporting to his/her health care provider whether he or she comprehends a contemplated course of actions and what is expected of him or her.
- Keeping appointments and, when unable to do so for any reason, for notifying the facility and physician.

<u>Center Contact:</u>	Kathy Abiri, RN MS CASC 33 Staniford Street Providence, RI 02905 (401)-274-1810	or	Thomas McMahon, MD 109 Clock Tower Sq Portsmouth, RI 02871 (401)-293-5400
<u>State Health Department Contact:</u>	RI Department of Health 3 Capitol Hill Providence, RI 02908 (800)-942-7432		
<u>Medicare Beneficiary Ombudsman:</u>	1-800-MEDICARE (1-800-633-4227) Web Site: <a href="http://www.cms.hhs.gov/center/ombudsman">www.cms.hhs.gov/center/ombudsman</a>		

# EAST BAY ENDOSCOPY CENTER, LLC

## ADVANCE DIRECTIVES

### PURPOSE:

To provide the health care team members information to assist them in working with patients who have Advance Directives such as a living will, healthcare surrogate or proxy appointment, or durable power of attorney.

In an ambulatory care setting, where we expect to provide less invasive care to patients who are not acutely ill, admission to the center indicates the patient will tolerate the procedure in the ambulatory care setting without difficulty. Resuscitation due to a deterioration of the patient's medical condition is not expected. Therefore, if a patient should suffer cardiac or respiratory arrest or any life threatening condition, there will always be an attempt to resuscitate and the patient will be transferred to a more acute level of care, that is, a hospital.

If a patient, who is to receive a procedure at the Center, presents the staff with a living will, the patient must be advised that the Center will not honor any living will that does not allow resuscitation. It is the policy of the Center to always attempt to resuscitate and to transfer any patient requiring resuscitation or emergency care to the hospital. The hospital can determine when to implement the living will.

The patient, responsible adult, or Power of Attorney will be informed of the temporary suspension of the DNR order. It will be re-instated following the patient's recovery and discharge from the facility. If patient is transferred from facility it will be forwarded to the hospital or extended care facility.

# **EASTBAY ENDOSCOPY LLC**

Is a “for-profit” facility comprised of the following owners:

## **General Partner**

**Surgery Partners Ambulatory Resource Centers**

## **Limited Partners**

**Paul Akerman, MD**

**Eric Newton, MD**

**Pedro Barros, MD**

**Kevin Palumbo, MD**

**Eric Berthiaume, MD**

**Theodore Palumbo, MD**

**John Cribb, MD**

**Edward Pensa, MD**

**William Chen, MD**

**Joseph Pianka, MD**

**Angela Fishman, DO**

**Thomas Sepe, MD**

**Lisa Mueller, MD**

**Philip Trupiano, MD**

**Peter Margolis, MD**

**Thomas P. McMahon, MD**

**East Bay Endoscopy Center, LLC**  
109 Clock Tower Square  
Portsmouth, RI 02871  
401-293-5400

If any individual has a concern about patient care and/or safety in the East Bay Endoscopy Center, please contact one of the staff listed below at **401-293-5400**

**Patient Advocate – Kathryn Abiri, RN MS**  
**Safety Officer – Sherri Tager, RN**

Or you may contact management at 401-293-5400

**Facility Administrator – Kathryn Abiri, RN MS**  
**Medical Director – Thomas McMahon, MD**  
**Clinical Manager – Sherri Tager, RN Karen Witkowski, RN**  
**Business Office Manager – Debra Zaino, CPC**

EBEC is an approved Medicare Facility. Medicare Complaint number is: 1-800-252-5533

EBEC is a Rhode Island Licensed ASC. RI Dept. of Public Health number is: 1-800-942-7432

EBEC is a AAAHC accredited facility. AAHC Patient Complain number is: 1-847-853-6060

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# EAST BAY ENDOSCOPY CENTER, LLC

## HIPAA Notice of Privacy Practices

THIS NOTICE DESCRIBES HOW MEDICAL INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION.

PLEASE REVIEW IT CAREFULLY.

### OUR OBLIGATIONS:

We are required by law to:

- Maintain the privacy of protected health information
- Give you this notice of our legal duties and privacy practices regarding health information about you
- Follow the terms of our notice that is currently in effect

### HOW WE MAY USE AND DISCLOSE HEALTH INFORMATION:

The following describes the ways we may use and disclose health information that identifies you (“Health Information”). Except for the purposes described below, we will use and disclose Health Information only with your written permission. You may revoke such permission at any time by writing to our practice Privacy Officer.

**For Treatment.** We may use and disclose Health Information for your treatment and to provide you with treatment-related health care services. For example, we may disclose Health Information to doctors, nurses, technicians, or other personnel, including people outside our office, who are involved in your medical care and need the information to provide you with medical care.

**For Payment.** We may use and disclose Health Information so that we or others may bill and receive payment from you, an insurance company or a third party for the treatment and services you received. For example, we may give your health plan information about you so that they will pay for your treatment.

**For Health Care Operations.** We may use and disclose Health Information for health care operations purposes. These uses and disclosures are necessary to make sure that all of our patients receive quality care and to operate and manage our office. For example, we may use and disclose information to make sure the obstetrical or gynecological care you receive is of the highest quality. We also may share information with other entities that have a relationship with you (for example, your health plan) for their health care operation activities.

**Appointment Reminders, Treatment Alternatives and Health Related Benefits and Services.** We may use and disclose Health Information to contact you to remind you that you have an appointment with us. We also may use and disclose Health Information to tell you about treatment alternatives or health-related benefits and services that may be of interest to you.

**Individuals Involved in Your Care or Payment for Your Care.** When appropriate, we may share Health Information with a person who is involved in your medical care or payment for your care, such as your family or a close friend. We also may notify your family about your location or general condition or disclose such information to an entity assisting in a disaster relief effort.

**Research.** Under certain circumstances, we may use and disclose Health Information for research. For example, a research project may involve comparing the health of patients who received one treatment to those who received another, for the same condition. Before we use or disclose Health Information for research, the project will go through a special approval process. Even without special approval, we may permit researchers to look at records to help them identify patients who may be included in their research project or for other similar purposes, as long as they do not remove or take a copy of any Health Information.

## **SPECIAL SITUATIONS:**

***As Required by Law.*** We will disclose Health Information when required to do so by international, federal, state or local law.

***To Avert a Serious Threat to Health or Safety.*** We may use and disclose Health Information when necessary to prevent a serious threat to your health and safety or the health and safety of the public or another person. Disclosures, however, will be made only to someone who may be able to help prevent the threat.

***Business Associates.*** We may disclose Health Information to our business associates that perform functions on our behalf or provide us with services if the information is necessary for such functions or services. For example, we may use another company to perform billing services on our behalf. All of our business associates are obligated to protect the privacy of your information and are not allowed to use or disclose any information other than as specified in our contract.

***Organ and Tissue Donation.*** If you are an organ donor, we may use or release Health Information to organizations that handle organ procurement or other entities engaged in procurement, banking or transportation of organs, eyes or tissues to facilitate organ, eye or tissue donation and transplantation.

***Military and Veterans.*** If you are a member of the armed forces, we may release Health Information as required by military command authorities. We also may release Health Information to the appropriate foreign military authority if you are a member of a foreign military.

***Workers' Compensation.*** We may release Health Information for workers' compensation or similar programs. These programs provide benefits for work-related injuries or illness.

***Public Health Risks.*** We may disclose Health Information for public health activities. These activities generally include disclosures to prevent or control disease, injury or disability; report births and deaths; report child abuse or neglect; report reactions to medications or problems with products; notify people of recalls of products they may be using; a person who may have been exposed to a disease or may be at risk for contracting or spreading a disease or condition; and the appropriate government authority if we believe a patient has been the victim of abuse, neglect or domestic violence. We will only make this disclosure if you agree or when required or authorized by law.

***Health Oversight Activities.*** We may disclose Health Information to a health oversight agency for activities authorized by law. These oversight activities include, for example, audits, investigations, inspections, and licensure.

These activities are necessary for the government to monitor the health care system, government programs, and compliance with civil rights laws.

***Data Breach Notification Purposes.*** We may use or disclose your Protected Health Information to provide legally required notices of unauthorized access to or disclosure of your health information.

***Lawsuits and Disputes.*** If you are involved in a lawsuit or a dispute, we may disclose Health Information in response to a court or administrative order. We also may disclose Health Information in response to a subpoena, discovery request, or other lawful process by someone else involved in the dispute, but only if efforts have been made to tell you about the request or to obtain an order protecting the information requested.

***Law Enforcement.*** We may release Health Information if asked by a law enforcement official if the information is: (1) in response to a court order, subpoena, warrant, summons or similar process; (2) limited information to identify or locate a suspect, fugitive, material witness, or missing person; (3) about the victim of a crime even if, under certain very limited circumstances, we are unable to obtain the person's agreement; (4) about a death we believe may be the result of criminal conduct; (5) about criminal conduct on our premises; and (6) in an emergency to report a crime, the location of the crime or victims, or the identity, description or location of the person who committed the crime.

***Coroners, Medical Examiners and Funeral Directors.*** We may release Health Information to a coroner or medical examiner. This may be necessary, for example, to identify a deceased person or determine the cause of death. We also may release Health Information to funeral directors as necessary for their duties.

***National Security and Intelligence Activities.*** We may release Health Information to authorized federal officials for intelligence, counter-intelligence, and other national security activities authorized by law.

***Protective Services for the President and Others.*** We may disclose Health Information to authorized federal officials so they may provide protection to the President, other authorized persons or foreign heads of state or to conduct special investigations.

***Inmates or Individuals in Custody.*** If you are an inmate of a correctional institution or under the custody of a law enforcement official, we may release Health Information to the correctional institution or law enforcement official. This release would be if necessary: (1) for the institution to provide you with health care; (2) to protect your health and

safety or the health and safety of others; or (3) the safety and security of the correctional institution.

#### **USES AND DISCLOSURES THAT REQUIRE US TO GIVE YOU AN OPPORTUNITY TO OBJECT AND OPT**

##### ***Individuals Involved in Your Care or Payment for Your Care.***

Unless you object, we may disclose to a member of your family, a relative, a close friend or any other person you identify, your Protected Health Information that directly relates to that person's involvement in your health care. If you are unable to agree or object to such a disclosure, we may disclose such information as necessary if we determine that it is in your best interest based on our professional judgment.

***Disaster Relief.*** We may disclose your Protected Health Information to disaster relief organizations that seek your Protected Health Information to coordinate your care, or notify family and friends of your location or condition in a disaster. We will provide you with an opportunity to agree or object to such a disclosure whenever we practically can do so.

#### **YOUR WRITTEN AUTHORIZATION IS REQUIRED FOR OTHER USES AND DISCLOSURES**

The following uses and disclosures of your Protected Health Information will be made only with your written authorization:

1. Uses and disclosures of Protected Health Information for marketing purposes; and
2. Disclosures that constitute a sale of your Protected Health Information

Other uses and disclosures of Protected Health Information not covered by this Notice or the laws that apply to us will be made only with your written authorization. If you do give us an authorization, you may revoke it at any time by submitting a written revocation to our Privacy Officer and we will no longer disclose Protected Health Information under the authorization. But disclosure that we made in reliance on your authorization before you revoked it will not be affected by the revocation.

#### **YOUR RIGHTS:**

**You have the following rights regarding Health Information we have about you:**

***Right to Inspect and Copy.*** You have a right to inspect and copy Health Information that may be used to make decisions about your care or payment for your care. This includes medical and billing records, other than psychotherapy notes.

To inspect and copy this Health Information, you must make your request, in writing, to Kathy Abiri RN MS. We have up to 30 days to make your Protected Health Information available to you and we may charge you a reasonable fee for the costs of copying, mailing or other supplies associated with your request. We may not charge you a fee if you need the information for a claim for benefits under the Social Security Act or any other state of federal needs-based benefit program. We may deny your request in certain limited circumstances. If we do deny your request, you have the right to have the denial reviewed by a licensed healthcare professional who was not directly involved in the denial of your request, and we will comply with the outcome of the review.

***Right to an Electronic Copy of Electronic Medical Records.*** If your Protected Health Information is maintained in an electronic format (known as an electronic medical record or an electronic health record), you have the right to request that an electronic copy of your record be given to you or transmitted to another individual or entity. We will make every effort to provide access to your Protected Health Information in the form or format you request, if it is readily producible in such form or format. If the Protected Health Information is not readily producible in the form or format you request your record will be provided in either our standard electronic format or if you do not want this form or format, a readable hard copy form. We may charge you a reasonable, cost-based fee for the labor associated with transmitting the electronic medical record.

***Right to Get Notice of a Breach.*** You have the right to be notified upon a breach of any of your unsecured Protected Health Information.

***Right to Amend.*** If you feel that Health Information we have is incorrect or incomplete, you may ask us to amend the information. You have the right to request an amendment for as long as the information is kept by or for our office. To request an amendment, you must make your request, in writing, to Kathy Abiri RN MS.

***Right to an Accounting of Disclosures.*** You have the right to request a list of certain disclosures we made of Health Information for purposes other than treatment, payment and health care operations or for which you provided written authorization. To request an accounting of disclosures, you must make your request, in writing, to Kathy Abiri RN MS.

***Right to Request Restrictions.*** You have the right to request a restriction or limitation on the Health Information we use or disclose for treatment, payment, or health care operations. You also have the right to request a limit on the Health Information we disclose to someone involved in your care or the payment for your care, like a family member or friend. For example, you could ask that we not share information

about a particular diagnosis or treatment with your spouse. To request a restriction, you must make your request, in writing, to Kathy Abiri RN MS. We are not required to agree to your request unless you are asking us to restrict the use and disclosure of your Protected Health Information to a health plan for payment or health care operation purposes and such information you wish to restrict pertains solely to a health care item or service for which you have paid us "out-of-pocket" in full. If we agree, we will comply with your request unless the information is needed to provide you with emergency treatment.

**Out-of-Pocket-Payments.** If you paid out-of-pocket (or in other words, you have requested that we not bill your health plan) in full for a specific item or service, you have the right to ask that your Protected Health Information with respect to that item or service not be disclosed to a health plan for purposes of payment or health care operations, and we will honor that request.

**Right to Request Confidential Communications.** You have the right to request that we communicate with you about medical matters in a certain way or at a certain location. For example, you can ask that we only contact you by mail or at work. To request confidential communications, you must make your request, in writing, to Kathy Abiri RN MS. Your request must specify how or where you wish to be contacted. We will accommodate reasonable requests.

**Right to a Paper Copy of This Notice.** You have the right to a paper copy of this notice. You may ask us to give you a copy of this notice at any time. Even if you have agreed to receive this notice electronically, you are still entitled to a paper copy of this notice. You may obtain a copy of this notice at our web site, [www.UEG.COM](http://www.UEG.COM). To obtain a paper copy of this notice, please contact Kathy Abiri RN MS.

#### **CHANGES TO THIS NOTICE:**

We reserve the right to change this notice and make the new notice apply to Health Information we already have as well as any information we receive in the future. We will post a copy of our current notice at our office. The notice will contain the effective date on the first page, in the top right-hand corner.

#### **COMPLAINTS:**

**If you believe your privacy rights have been violated, you may file a complaint with our office or with the Secretary of the Department of Health and Human Services. To file a complaint with our office, contact Kathy Abiri RN MS. All complaints must be made in writing. You will not be penalized for filing a complaint.**

If you have any questions about this notice, please see contact information as follows:

#### **Contact Person**

**Name: Kathy Abiri, RN MS**

**Title: Administrator**

**Address: 109 Clock Tower Square, Portsmouth, RI 02871**

**Phone 401- 293-5400**

#### **Independent Contractors**

**East Bay Endoscopy Center** and the physicians who practice here are independent contractors and do not hereby assume any liability for the services or conduct of the other.

**Effective Date:** The effective date of this Notice is **4/14/2003**; revised **July 28, 2017**